

Please note and accept our Terms and Conditions for our daytrips and weekend breaks:-

Please make sure you arrive early to ensure you do not miss the trip. The coach will arrange departure times and pick-up point from your destination trip and provide you with an estimated arrival back to Lancaster. Please note it will be **your** responsibility to meet the coach at the agreed time and place given by the Coach Driver/Uni-Travel Rep during the trip. We will not be held responsible for any passengers who miss the agreed time and place that has been agreed and pre-arranged. Please ask the driver before leaving the coach for confirmed details if unsure. **The driver will not be signing passengers on and off during any trips.**

Please be aware that this trip will run subject to minimum numbers, therefore we cannot guarantee that it will run. If we cancel this trip as a result of lack of bookings you will be entitled to a full refund. If you cancel your **Day Trip Excursion** within 7 days of making the booking you will be entitled to a 50% refund. After 7 days from date of booking there is no refund. **Coach and Match ticket Excursions** will incur a full loss of money for any cancellations after booking has been confirmed. **Weekend Excursions** will incur a full loss of fee paid once money has been paid and the booking is confirmed. Name change may be permitted at the discretion of the General Manager, please ask. We recommend you have adequate Travel Insurance for your trip, please ask for a quotation if required.

Weekend Excursions that include hostel accommodation please note: - we cannot guarantee arrival time at the destination due to traffic and amount of comfort stops. We will always try to accommodate dorm requests, however, these cannot be guaranteed. Some hostels require a small deposit upon check in. This trip does not include entrance fees to visitor attractions.

Breakdown and Delays: Uni-Travel gives its advice on journey times in good faith. However, as a result of breakdown or traffic congestion, or other events beyond the reasonable control of the company, journeys may take longer than predicted and in those circumstances the company will not be liable for any loss or inconvenience suffered by the customer as a result. In no circumstances shall the Company be liable for any related costs and expenses that the customer may incur.

The pick-up/arrival times are approximate. We recommend you arrive at least 10 mins before departure time to ensure you do not miss the coach. We cannot be responsible for any unforeseen delays en-route. Passengers are responsible for making sure they are at the pick-up point at the time given and they return to the coach at the time given by the driver on the day. If your coach has not arrived within 10 minutes of the given time you must ring the emergency number 07961744668. We are not responsible for any travel arrangements and or costs incurred for passengers who are late back to or miss the coach.

Please note feeder coaches may be used on the majority of our trip and we cannot guarantee coach specifications prior to the trip.

The coach is not responsible for any items of property left in the vehicles. Please do not ask the driver to take care of your property whilst away from the coach.

All vehicles operate a non-smoking and alcohol is forbidden at any time.

It is illegal for passengers to travel without wearing a seat belt. Uni-Travel will not be held responsible for any penalties or incidents which may occur due to this request being ignored. The coach does not provide child seats, these will need to be provided by yourselves. Children/Infants must not share seats.

Out of hours Uni-Travel contact number - 07961 744668.